

**Thank you for your inquiry. We would be delighted to send you a replacement stand for your NeumanTree!**

Before we determine how to help you, please look at the bottom of the tree pole that fits into the stand. Is it crimped? Or flat? **Please Note:** Poles with flat bottoms are from trees manufactured prior to the year 1998 and replacement stands for this type of tree are no longer available.



If the pole on your tree is crimped and you wish to order a replacement stand, simply complete this form and mail it to us. We ask only that you cover the cost of shipping and handling as listed below. To order your replacement stand; please send a check made payable to NeumanTree, Inc. along with a completed copy of this order form to the address listed below. **Please note that NeumanTree, Inc. does not accept credit cards.** Please remember to include your home mailing address, phone number, and a copy of your proof of purchase (or a list of all details below). Upon receipt of your tree information and payment we will send you a new stand via UPS!

Store Name: \_\_\_\_\_ Date Purchased: \_\_\_/\_\_\_/\_\_\_

Item No. and tree description: \_\_\_\_\_

Price paid: \_\_\_\_\_

Contact Phone No.: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Mailing Address (no PO box addresses please): \_\_\_\_\_



**We ask only that you cover shipping and handling as follows:**

5 foot tree stand.....	\$10.00
7.5 foot tree stand.....	\$15.00
9 foot tree stand... ..	\$18.00
10 or 12 foot tree stand.....	\$35.00
14 foot tree stand.....	\$45.00

Thank you again for your inquiry and please feel free to e-mail [john@neumantree.com](mailto:john@neumantree.com) or call our toll free number at **866/865-8733** with any questions you may have! Otherwise, we look forward to receiving your letter and sending you a replacement tree stand!

**Please send your replacement tree stand request and payment to:**

**NeumanTree, Inc.  
Attention: Customer Service  
One East Superior Street #510  
Chicago, IL 60611**