

# Answers to frequently asked Questions

**Q: If one light bulb burns out in a light set will the row continue to light?**

**A:** Yes. However, as soon as you notice a burned out it needs to be replaced so that extra current does not cause other bulbs to burn out faster. Please note: A light set will not function if any bulbs are missing, broken, or improperly inserted.

**Q: Can I add blinking or flashing bulbs to my NeumanTree?**

**A:** No. Flasher bulbs cause power surges, which may cause light set failure. It will void the manufactures lighting warranty if flasher bulbs are put into the sets of your NeumanTree.

**Q: Can I add extra light sets to my NeumanTree lighting system?**

**A:** No. Adding extra light sets to the lighting system will cause the main extension cords to become overloaded. Adding extra lights requires the use of an additional extension cord (not included with your tree) and must be plugged into a power source independent of the lighting system.

**Q: Can I add a lighted tree topper directly to my NeumanTree lighting system?**

**A:** No. Plugging in a lighted tree topper directly into lighting system will cause the main extension cords to become overloaded. Adding a lighted tree topper requires the use of an additional extension cord (not included with your tree) and must be plugged into a power source independent of the lighting system.

**Q: Can I change out all the bulbs from colored/clear lights?**

**A:** It is not recommended. Changing out all of the bulbs on your tree will void the lighting warranty. (If you do chose to replace bulbs, always do the changes with the light set plugged in. In this way if you do not reinsert the bulb perfectly you will see it right away!)

**Q: Can I plug my NeumanTree into a wall receptacle that is controlled by a dimmer light switch?**

**A:** NO. Dimmable wall receptacles controlled by wall switches do have the proper power rating for this purpose and are not intended to be used with artificial Christmas trees!

**Q: Can I purchase a dimmer for my tree?**

**A:** Yes, there are foot control lamp dimmers which will work for a pre-lighted Christmas Tree. You must be sure that the dimmer can support the maximum wattage of your tree. For example, if you have a tree with 1,000 Brilliant Lights each bulb utilizes .25 watts and therefore a dimmer should be rated for 250 watts or more. PLEASE NOTE USE OF AN IMPROPER DIMMER WILL VOID YOUR WARRANTY AND BECOME A FIRE HAZARD, FEEL FREE TO CONTACT US FOR SAFE OPTIONS.

**Q: Why can't I use animated or electrical ornaments on my NeumanTree lighting system?**

**A:** The special design of the bulb holder prevents anything other than NeumanTree Brilliant bulbs to be used in the sockets. The use of any other type of bulb will cause damage to the light sets and void the warranty. Adding animated or electrical ornaments requires the addition of an additional extension cord and additional light sets and must be plugged into a power source independent of the lighting system.

**Q: Can I use my NeumanTree outside?**

**A:** No. NeumanTrees are intended for indoor use only. Using the tree outdoors will void the warranty

**Q: Can I use my pre lighted tree longer than the Holiday season?**

**A:** No. The lights on your pre lighted tree are intended for seasonal use only (90 days) at a time.

**Q: Is it OK to use incandescent or traditional style C6, C7, and C9 lights safe to use on my tree?**

**A:** No. It is only OK to use low voltage LED oversized C style lights.